



NAGAVENDER REDDY KATAPALLY

4, Ebbsworth Lane, Swindon, Oxfordshire, SN6 8FW · Mob: +44 (0) 7545641492
nagavender.katapally@gmail.com | www.nkprofile.co.uk | Nationality: British



PERSONAL PROFILE

My Immediate career objective is to seek a Delivery Manager/ Scrum master role in the software development space utilizing my experience in Agile software development.

I am an accomplished servant-leader capable of delivering large-scale software, web development and Transformation projects on time by effectively collaborating, facilitating, leading, & coaching scrum teams. Expert at driving the adoption and enforcement of scrum rules, removing impediments, and fostering self-management within teams.

PROFESSIONAL SUMMARY

- **Holds Active Security Clearance (SC) - valid until 17/05/2026.**
- **More than 2 Years experience working with MOD/RN/RAF.**
- 6 years of Scrum Master experience.
- 11 Years of b2b and b2c experience in Marketplace, Insurance, Finance and Retail sectors.
- 11 years of Software testing experience.
- Over 16 years' experience in managing cross functional, co-located, remote, and distributed teams.
- Experienced working with stakeholders from a range of business functions at all levels.
- A **solid hands-on experience in agile practices** and SDLC to deliver quality products.
- Extensive working experience in **AGILE environment (Scrum, Kanban, Lean).**
- **CSM and ISEB certified.**
- **Excellent communication & listening skills** with proven abilities in resolving complex software issues.
- **Flexible and quick learner** and eager to be involved in a good work environment.
- Always **looking for opportunities to learn and grow** within an organization.

SKILL SET

- Agile Coach and Servant leader
- Promoting agile practices
- Facilitate meetings.
- Excellent Client and Stake holder management
- Removing impediments
- Managing cross functional teams
- Composed under pressure.
- Delivery Oriented
- Ability to work at all levels.
- Team building
- Great organizing Skills
- Ability to adapt to change

ACADEMIC BACKGROUND

- **Advanced diploma in information technology**, London college of media and technology, London.
- **Diploma in computer science**, London college of media, and technology, London.
- **Master of business administration (MBA)**, University of Wales, Cardiff.
- **Bachelor of computer applications (BCA)**, Osmania university, Hyderabad, India.

CERTIFICATIONS

- **CSM** - Certified Scrum Master from scrum alliance, certificate ID: 657102.
- **ISEB** - Foundation certificate in software testing, from BCS.

EMPLOYMENT SCAN

Company	CAPITA Plc. (April 2021 – Till Date)
Technology & Tools	Microsoft TFS, C#, SQL, Visual Studio / Visual Studio Code, Fiddler, Postman, K2, JQuery, MS Teams, Kendo UI, New Relic, ASP.NET, Web API, Azure, PaaS, Biztalk.
Roles	Scrum Master

SCRUM MASTER: Key Responsibilities and Achievements:

- **Leading a team of 12 members** through multiple DRS and SIP projects.
- **Managing and delivering the DRS Roadmap** Since 2021.
- **Facilitating Scrum ceremonies**, including planning, forecasting, estimating, managing uncertainty, metrics and measurements, contingency planning, and road mapping.
- Supporting the team through different phases of the software product delivery cycle, contributing to planning sessions and ensuring high-quality software delivery.

- **Liaising with MOD Authorities** to communicate development progress, provide updates on change requests and BAU activities.
- Encouraged team members to share skills and knowledge through pair programming and swarming, promoting collaboration and learning within the team.
- **Played a key role in a change and transformation team, successfully migrating DRS from on-premises to Azure Cloud.**
- **Managing all release activities**, including facilitating release meetings, Documenting CRQ's, presenting changes in CAB (Change Advisory Board) meetings, and conducting out-of-hours release bridge calls.
- Draft and issue release notes after successful deployments, ensuring effective communication with stakeholders.
- **Working collaboratively with business analysts, testers, developers, technical architects, and subject matter experts (SMEs)** to deliver high-quality software that meets client and user business needs.
- Ensured relevant project documentation (e.g., High-Level Design/ Low-Level Design) was up to date, as part of my commitment to maintaining accurate project documentation.
- Supported the team in providing high-level business analysis and development estimates, contributing to project planning and resource allocation.
- **Managing day-to-day relationships with key third-party suppliers (e.g., TSS, NetCo, MOD)**, supporting continuous improvement of products and propositions and assisting in the development against new requirements.
- **Successfully delivered the planned DRS Roadmap since 2021 with less than 1 hotfix per major release.**
- **Delivered working Minimum Viable Products (MVPs) for multiple SIP projects** with a newly formed ringfenced team.
- Maintaining Scrum boards and backlogs. MS Teams for communicating with team members.

Company	PERFECT CHANNEL Ltd. (June 2015 – February 2021)
Technology & Tools	Microsoft TFS, Atlassian tools (Confluence/ Jira), Test Rail (Test Management tool), AWS, BrowserStack, Couchbase (NoSQL DB), Visual Studio / Visual Studio Code, Source Tree (GIT UI), Rabbit MQ (Messaging Broker), SoapUI / Postman (API Testing tools), Octopus Deploy (CI/CD pipeline), Qualys (Security testing tool), MYSQL / MS SQL Server (Databases), React UI.
Roles	Software Test Analyst, Senior Test Analyst, Scrum Master Team Lead

Perfect Channel are experts in creating intelligent, enterprise-level auction and trading marketplaces. Clients include AEGIS, Christie's, GDT, Euronext, MaruFreight, CarNext, Leaseplan, Ilyods Insurance.

QUALITY ANALYST (JAN 2020 – TILL DATE) / SENIOR TEST ANALYST (JULY 2015 – FEB 2016)

Although my role within the team changed, my responsibility as Scrum master remained the same. Along with quality analyst role, I still conduct scrum ceremonies, track progress to deliver quality product.

Key Responsibilities and Achievements:

- As a **quality gatekeeper** for team labs, I make sure testing is not a bottle neck for delivery.
- I have **improved the test process** by documenting **test strategy** in confluence for wider teams.
- I have simplified & documented defect process which **improved defect logging & resolution** process.
- **Successfully facilitating meetings** & communication using Slack, Zoom & MS Teams while WFH.
- Conduct and participate in **scrum ceremonies and resolution meetings** daily.
- Recommended & introduced Test rail to achieve efficiency in managing, planning, and running test cases.
- **Chair weekly test QA- Guild** meetings, document, and action outcome with help of other QA's.
- Participate in Defect triage meetings with clients. **Perform demos for clients** and other stake holders.

SCRUM MASTER (FEB 2016 – JANUARY 2020):

Once promoted into **Scrum Master/Team lead role**, I have **encouraged agile best practices**. I have **coached teams** to figure out the right solutions for their daily challenges. My role was to deliver quality products while protecting the team from external interference. **My priority is to promote continues improvement** within the team and company and I believe this is the key success factor for any team.

Key Responsibilities and Achievements:

- **Led team of 6 to 10 members** through multiple projects.
- **Conduct scrum ceremonies**, participate in scrum of scrums, liaise with other scrum masters and stake holders.
- **Remove any impediments** to enable the team to deliver shared team goal.
- **Reviewed and refined Definition of Done (DoD)** for scrum teams and shared it with wider teams.
- Have good understanding of incremental delivery and the **value of metrics including backlog tracking, burn down metrics, acceptance criteria, velocity**.
- **Keep Scrum board and backlog up to date** and in good shape using Microsoft TFS/Jira.

- Delivered working MVP for Christies Private sales project in record time (4 Sprints) with newly formed team.
- I ensured goals, scope and product domain are well understood by everyone in the team.
- **Timeboxed scheduled scrum ceremonies** to maximize ROI which led to 20 % increase in velocity.
- **Organized regular 1-2-1's** with all team members and keep track of their progress using PDP's.
- **Illustrated the importance of breaking large stories** into smaller ones to team in growing agile sessions.
- Successfully motivated developers to sanity test code on their local environment before passing it to QA's.
- **Spearheaded Relative sizing session** (Bucket Estimation) with team 3 teams and achieved sizing in 3 hours.
- **Started using capacity planning** in TFS to optimize resource utilization and forecast team availability.
- Introduced new ways to conduct team and end of project **retrospectives (FLAP, Sailboat, The 4 L's etc.)**.
- **Communicate sprint and release progress** to PO, Co-Scrum masters and stake holders.
- **Introduced concept of relative sizing** to help size stories during backlog refinement sessions.
- Identified the importance of Pre-planning meetings & reintroduced them to better understand future work.
- **Motivated to adapt to change** and make small adjustments to uncover better ways of working.
- **Promoted idea of pair programming** within the team to knowledge share and Start TDD.
- Was part of the team who successfully migrated platform from on-premises servers (GS-2) into AWS.
- As a team we successfully delivered projects for Christie's redesign, Christies private sales, GDT Negotiations, GDT marketplace, Euronext trading platform, AEGIS trading platform, maruFreight, etc.

Company	Mintec Global (Dec 2014 – May 2015)
Technology / Tools	C#, .Net, SQL management Studio, SQL SERVER, SQLITE, Power Builder, Oracle, JAVA, HTML, JIRA, MS Office.
Role	Software Test Analyst

- Mintec is the world's leading independent provider of global food pricing data and analysis. Datagain is a windows desktop application which is used for essential price tracking system.

Company	SAPIENS (Aug 2013- November 2014)
Technology / Tools	C++, MFC, SQL Server, Power Builder, Oracle, JAVA, Spring, Hibernate, IBM Rational Clear Quest V8.0.1, Selenium, DBX, Soap UI 5.1.2, MS Office 2013
Role	Software Test Analyst

- Allis life insurance software supports life, pensions, investments and annuity products for individuals and groups.

Company	COMTEC GROUP Ltd (March 2012 – Aug 2013)
Technology / Tools	C#, PHP, .NET, JAVA, HTML, JavaScript, CSS, UMBRACO (CMS), Fogbugz, MS-Office 2010, Replicon, MS SharePoint
Role	Software Test Analyst

- Travel Impressions is a US based tour operator owned by AMEX (American Express), COMTEC supplies travel solutions to travel impressions.

Company	EDEVELOPMENT (Nov 2011 – Feb 2012)
Technology / Tools	ONTIME (Axasoft), QTP10.0, Windows XP, Oracle 9i, HTML, JavaScript, MS –Office 2010, C#, PHP, .NET, JAVA, TOAD MYSQL 6.0, MS SharePoint
Role	Software Test Analyst

- Testing of different Insurance products such as car, home, bike, aggregator sites and ASDA.

Company	TESCO Plc (Oct 2008- July 2011)
Area of Business	TESCO Express
Role	Assistant Business Manager (DEPUTY MANAGER)

- The position of retail manager is one that holds vast duties and great responsibilities. **I lead from the front in delivering a service people talk about.** As well as creating a culture that is truly focused on the needs of our customers. **I was responsible for motivating staff to get the best out of their teams, and work shoulder to shoulder with everyone in store to create a ONE team.** Instill in them a passion for the products they work with. I also held accountability of people development and training in the store.

- *References and More Project Details are provided up on request.*